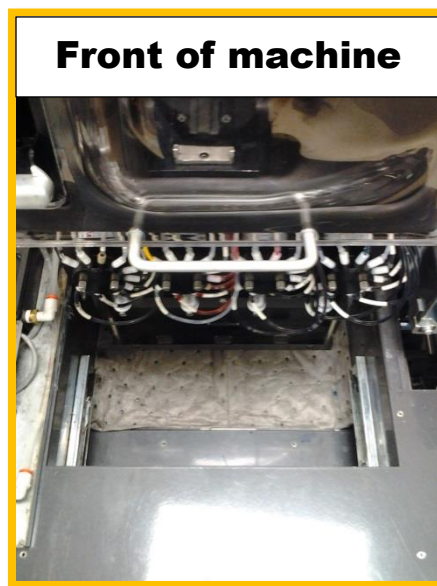


**Objective:** This week's issue will cover the following subjects.

Making cleanup easier with an absorbent pad

- 💧 Starting immediately, with each service part order, we will include an absorbent pad.
- 💧 The pad is to be placed under the infusion pump area to expedite cleanup if there is an ink leak.
- 💧 Please clean the area prior to installation and every time you replace the pad.
- 💧 Detailed installation instructions will be sent with every absorbency pad



### **Absorbent pad Installation (short version)**

1. Remove work surface
2. Remove lower back cover
3. Clean under the infusion pump and vacuum pump area
4. Place pad under infusion pump and vacuum pump area
5. Complete Total Service Call and install covers and work surface

**Contact Information** For service related support, please call RIS @ 1-858-779-9148 Option 3

**HELP tab has a new link.** Please make a note of it.

The following link will take you to the help tab. <http://training.retailinkjet.com/>

**The location of the "Top 10 Issues" platform has changed.** Please bookmark the following URL for easy access – <http://training.retailinkjet.com/top10/>